

Bendigo Health Community Nursing Services (CNS) Inpatient Referral Pathway

CNS services include:

- District Nursing
- PEG tube support
- Stomal Therapy
- Diabetes Consultancy
- Wound Consultancy
- Dementia Consultancy
- Continence Consultancy

Referrals are accepted Mon-Thurs before 4pm. On Friday your referral must be submitted before 3pm.

- Refer via PFM
- Or Fax to Referral Centre on #47099
- email ereferral@bendigohealth.org.au

For urgent referrals Mon-Friday (BH) phone #48078

If you need to contact CNS after hours please do so through BH switchboard.

Referrals are not processed after hours or on weekends.

Referral Checklist

- Clear detail of care required Including complete clinical handover
- Patient discharge destination
- Current and accurate patient contact details
- Discharge Summary/Interim
- GAPAD/MR92
- Wound Chart (Wound Care)
- Medication Chart for any medication to be administered but not in a webster pack.
- CNS does not administer first dose injections.

START HERE

Can the patient be supported by the following post discharge

1. GP
2. Practice Nurse
3. Support person
4. Carer

YES

Proceed to discharge with appropriate care instructions as per Nursing Discharge Summary

NO

Does the patient reside in the City of Greater Bendigo?

NO

Contact Local Service Provider

YES

Confirm the care required and gain **CONSENT** from the patient for this service to be offered

Next

Complete referral on PFM or Internal Services Referral Form. Include as much information as possible in your referral including any known risks to the patient or staff member.

Next

Include essential supporting documents as listed in the checklist above so that your referral can be processed in a timely manner. We are unable to progress with a referral with insufficient information.

Referrers must disclose the following risk factors

- Unsafe visiting condition
- Known drug use
- Bariatric patients

If you have any questions or concerns please contact CNS staff.

Services are provided under the following funding arrangements:

Commonwealth Home Support Program (CHSP), Home and Community Care for Younger People (HACC PYP), PAC, TAC, DVA, full cost recovery (private and Home Care Packages). NOTE: not all inpatients are eligible for PAC. Call CNS for advise on funding.

CHSP and HACC PYP Clients are required to contribute to the cost of their care. Any products required are at the clients expense under CHSP, HACC PYP and PAC.

Referral must be acknowledged and processed by CNS staff before care is provided.